



# Over-The-Counter Insulin: How Big of a Problem is This?

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# INTRODUCTION

- Certain forms of insulin are available over-the-counter (OTC)
- Walmart sells their own brand, ReliOn for \$25 a vial
- \* Far less expensive than other chain store pharmacies
- Low price makes ReliOn a practical option for patients with diabetes who lack insurance coverage
- Currently, there is no available data on the amount of OTC insulin being sold.

**Objective:** Obtain data from Walmart and chain store pharmacies regarding the sale of OTC insulin and the reasons why patients purchase insulin OTC rather than through prescription.

# **MATERIALS & METHODS**

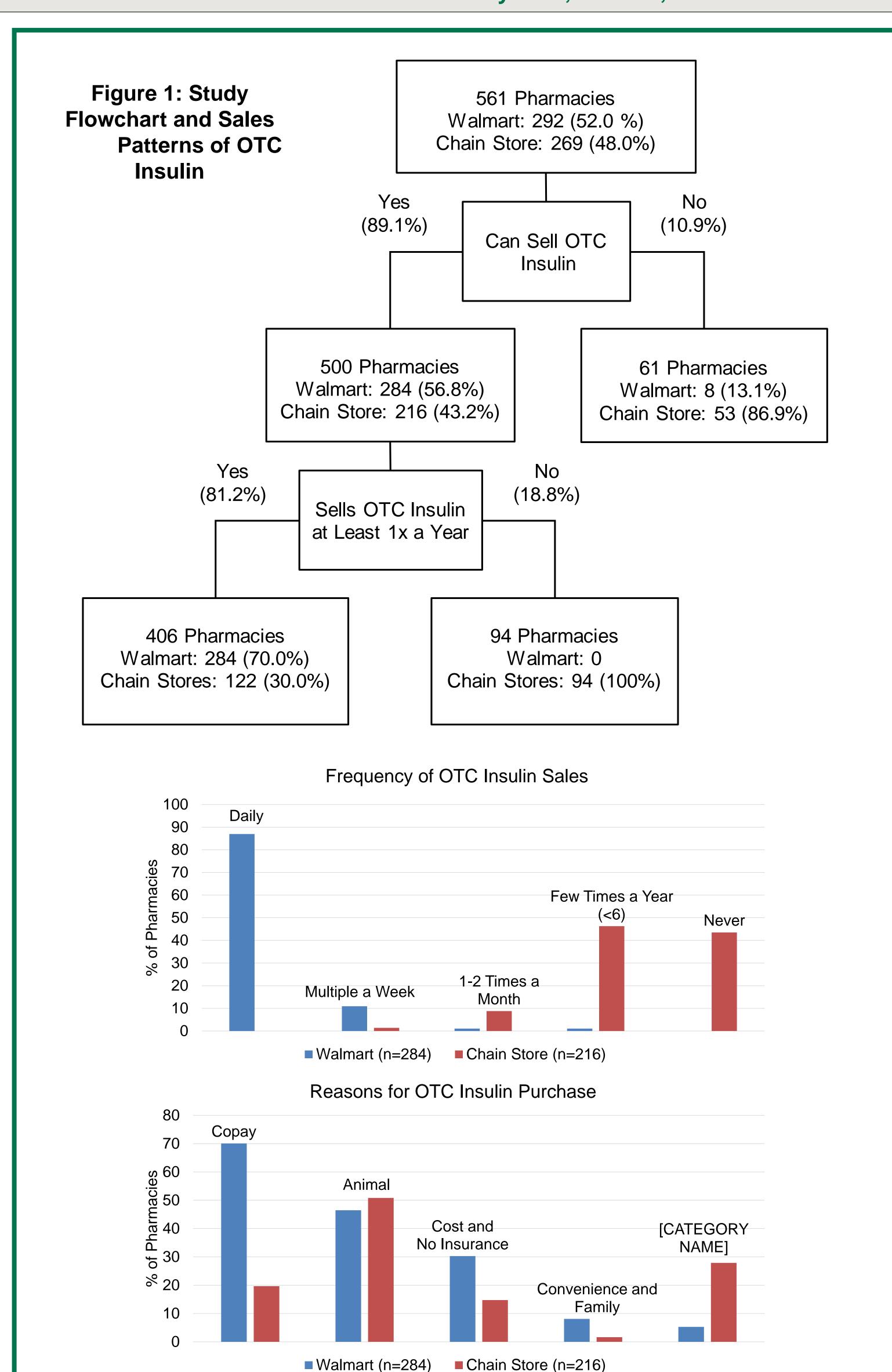
- National survey of pharmacists and pharmacy technicians at Walmart and chain pharmacies (CVS, Walgreens, Rite-Aid)
  - \* 49 states total (OTC insulin is not legal in Indiana)
- Selection of pharmacies
  - \* By using Google Maps Walmart and chain pharmacies were located
    - 6 Walmart pharmacies per state (1: North, 1: South, 1: East,
    - 1: West, 2: Central)
      - If less than 6 pharmacies are found within a state, all
        Walmart pharmacies are surveyed regardless of location
    - 6 chain pharmacies (1: North, 1: South, 1: East, 1: West, 2: Central)
      - Based on proximity to corresponding Walmart
      - Mileage distance kept within 25 miles of the Walmart
      - If two chains had similar distances, one was chosen based on diversity

### - Survey

- \* Administered over the phone
- \* Self-created questionnaire consisting of 4 questions (3 closed-ended, 1 open-ended)
  - Sale frequency of OTC insulin
  - Ability to purchase syringes over the counter
  - Reasons why patients purchase OTC insulin purchases
- \* REDCap
  - Collect demographic information about the pharmacy
  - Record answers to questionnaire

### - Analysis

\* Descriptive statistics using Excel



# **RESULTS**

- Of 582 total pharmacies, 561, (96.4%), surveys were completed
- 99% of surveys were completed by pharmacists or pharmacy technicians
- 89% of pharmacies reported ability to sell OTC insulin
- 73% of pharmacies reported selling OTC insulin at least 1x a year
- 87% of Walmart pharmacies sold OTC insulin multiple times per day compared to 0% of chain pharmacies
- 46% of chain pharmacies sold OTC insulin a few times a year and 44% of chain stores did not sell OTC in the past year
- Walmart reported selling a median of 4 vials of OTC insulin a day
- Popular reasons for purchase of OTC insulin varied by pharmacy
- \* Walmart : Expensive copay
- \* Chain Store: Emergency, travel, and no prescription

# LIMITATIONS

- Results are based on self reported estimates not sales data
- Pharmacist/Technician provided perceived reasons behind OTC purchases by patients
- Not all states have 6 Walmart pharmacies
- A chain pharmacy was not always in close proximity to a Walmart pharmacy
- Walmart stores in North Dakota do not have pharmacies
  - \* Reduction in the number of available pharmacies to contact

### CONCLUSIONS

- OTC insulin is sold more commonly at Walmart
- Majority of Walmart pharmacies sell OTC insulin daily
- Chain store pharmacies sold OTC insulin a few times a year or not at all
- Patients with diabetes who purchased OTC insulin at Walmart credited expensive copays
- Chain store patients had a tendency to purchase OTC insulin for emergency and travel reasons
- Both pharmacy types attribute animal use for OTC insulin sales

# FOCUS FOR FUTURE STUDIES

- Further examine patient reported motivations for OTC insulin use
- Patient outcomes from using OTC insulin

# **ACKNOWLEDGEMENTS**

- Lauren Pigeon, Patty McGraw

This poster was supported by the Delaware INBRE program, with a grant from the National Institute of General Medical Science – NIGMS (8 P20 GM103446-16) from the National Institutes of Health and the State of Delaware.